Digital Cookie®

Training Material Index
*Instructions for both Girl Scout/Caregiver and Volunteer accounts.

Volunteer

Digital Cookie Help: https://digitalcookie.girlscouts.org/help/volunteer

Registration

Volunteer Login	Tip Sheet
Forgot Password/Password Reset*	Tip Sheet
Unlock Account*	Tip Sheet
No Registration Emai*	Tip Sheet
My Account tab*	Tip Sheet

Site Use

Troop Dashboard	Tip Sheet	Video
Troop Site Setup	(see Virtual Booth Links)	
Virtual Booth Links	Tip Sheet	Video
Troop Pickup Orders	Tip Sheet	Video
Troop Refunding Orders**	Tip Sheet	Video
Troop Cheers	Tip Sheet	

Customer Support Help

Smart Cookie Site (Access • Registration • Apps • Submitting Troop Initial Order • Signing up for Booths • Tech Issues, etc.)	• ABCSmartCookieTechSupport@hearthsidefoods.com
Direct Shipped Order Questions	• Order Status Page • Customer FAQs • Contact Customer Support with an Order Issue
Digital Cookie Website (Site set up • Reports • Customer list • viewing orders • Mobile App, etc.)	• Volunteer FAQs • Parent/Girl Scout FAQs • Contact Customer Support with a System Issue
Digital Cookie Registration & In-Person Delivery Inquiries	• Volunteer FAQs • Parent/Girl Scout FAQs • Contact Customer Support with Registration Issue • Contact Customer Support with Account Information Issue
Other	• Contact Customer Support with Other Questions • Provide Feedback to Customer Support